

Are you Deaf or Hard of Hearing?

Communicating in hospital can be difficult if you have hearing difficulties. You can access hearing supports (for example, a hearing amplifier).



Ask your nurse to:

- Check your hearing aids
- Loan you a device to help you hear whilst you are in hospital



Auslan interpreting service (Australian sign language)

- Ask staff to book an Auslan interpreter if you need one

Tips for family and friends

- Speak slowly, loudly, clearly (do not shout)
- Make sure there is light on your face
- Use face, hands and body to communicate
- Check that the person with a hearing difficulty has understood
- Make sure hearing aids are turned on and are clean
- Remove face mask if needed

Useful websites

Hearing Australia

www.hearing.com.au Phone: 134 432